STAFF

Charles R. "Chip" Cramer
  Executive Director
Ben Warner
  Associate Director
Cheryl Murphy
  Development Director
Laura Detwiller
  Communications Director
Clayton " nicknamed Brown"
  Community Planner
Laurie Lane
  United Way Planner
Karen Kempf
  JCCI Board Planner
Lashun Stephens
  Human Services Council Planner
Michelle Slomka
  Finance Director/HR Coordinator
Earlene Joel
  Office Manager
Chandra Echols
  Executive Assistant
Esther Hollander
  Administrative Assistant
It has been 170 years since French statesman and writer Alexis de Tocqueville penned his observations about Americans and American government in his classic commentary, *Democracy in America*. In that book, he wrote of the strength of our young nation as manifested in its institutions and, most importantly, its citizens.

Happily for our community, our penchant as Americans to form associations and rally together to learn and reach informed consensus about issues has been alive and well. Over the course of this 30th anniversary year of JCCI, we have reflected on the accomplishments of citizens advocating for positive community change. At our Milestones Celebration in August, we recognized the efforts of our community to combine to address difficult issues and influence public policy. We also recognized JCCI’s and our community’s pioneering work in creating indicators of success to measure outcomes and progress towards community goals in areas like public education, health, social wellbeing and harmony, economic growth, and public safety – to name a few.

Finally, we recognized the importance of leadership development for the next generation of civic leaders through JCCI Forward.

In 2005, JCCI presented to this community three major projects for civic improvement. In January, Mayor Peyton, the City Council, Chamber of Commerce and United Way celebrated the release of the 20th Anniversary Edition of our *Quality of Life Progress Report*. In May, City stakeholders representing all facets of our community received the community’s inaugural *Race Relations Progress Report* – the first of what will be an annual assessment of Jacksonville’s progress in eliminating racial disparities and discrimination. In July, JCCI released *River Dance*, its major study on our community’s relationship with the St. Johns River. Meanwhile, three Advocacy Task Forces continue their hard work to realize the implementation of earlier JCCI studies. I think de Tocqueville would find democracy thriving here, where Florida begins.

I would like to thank the Board of Directors of JCCI, the JCCI Forward Executive Committee, and all the JCCI staff for their enthusiastic and thoughtful participation during this anniversary year. The commitment to this community of these dedicated and very talented people is truly remarkable. After thirty years, JCCI never stopped its critical self-examination and quest for continuous improvement. Special thanks also to our loyal community volunteers, generous donors and many community partners without whom we could not perform our mission.

2005 Letter from the Executive Director

We took time this summer to honor the work of citizens, for their contributions to our community’s quality of life. This included the delegates to the 1974 Amelia Island Conference and their leader, Fred Schultz; the citizen pioneers who, in 1985, created the nation’s first comprehensive quality of life indicator set; and the creation of the JCCI Forward program, through recognition of its Founding Chair, Oliver Barakat. Three studies were selected for recognition – the first in what we plan to be a continuing process of highlighting citizen accomplishments through JCCI participation. The three studies chosen this year were the 1995 Teenage Single Parents Study, the 1998 study on The Role of Nonprofit Organizations, and the 2001 study, Services for Ex-Offenders. Each study affected the quality of life in our community in very different ways. However, we have 60 other studies that also have made and are making positive changes. You can look forward to hearing about them in the future as we continue to celebrate our milestones.

“Americans of all ages, all stations of life, and all types of disposition are forever forming associations... In democratic countries knowledge of how to combine is the mother of all other forms of knowledge; on its progress depends that of all the others.”

Alexis de Tocqueville, *Democracy in America*, 1835
Like every city, Jacksonville has its challenges, and determining how to face those challenges is the role of JCCI. Every day, JCCI brings people together to learn about pressing issues in our community and to find solutions. All with the goal of making Jacksonville a great place to live. JCCI...citizens building a better community.

Our Mission Statement
JCCI is a nonpartisan civic organization that engages diverse citizens in open dialogue, research, consensus building and leadership development to improve the quality of life and build a better community in Northeast Florida and beyond.

Our History
JCCI was created in 1975 as a result of the Amelia Island Community Planning Conference to examine community issues by bringing together a broad cross section of the population. In its 30 years, JCCI has provided a forum and a structure through which groups of informed, concerned citizens have made a difference in public policy decisions. When enough people care to act, the course of an entire city can change.

Making Positive Change
Each year, citizen volunteers and JCCI committees identify problems facing our city. With their input, issues are selected to become the subject of in-depth study. Committees, made up of ordinary citizens, meet weekly for six months to unravel the causes of a problem and make recommendations to resolve them. When the study is published, a JCCI volunteer task force presents it to the community at large, to government, to business and others - advocating for the changes the study suggests. Since 1975, decision-makers have given these studies the consideration and the action they deserve. And they have worked to make our area a better place for all residents.

JCCI Programs Build a Better Community
JCCI Studies and Implementations
Quality of Life Progress Report
JCCI Forward
Human Services Council
Five O’Clock Forums
Race Relations Progress Report

Milestones
In August, JCCI celebrated three milestones, the 5th anniversary of JCCI Forward, the 20th anniversary edition of the Quality of Life Indicators Progress Report, and the 30th year anniversary of JCCI. A banquet, chaired by J.F. Bryan, IV, was held at the Schultz Center. Suzanne Morse, Ph.D, author of Smart Communities, was the keynote speaker addressing the over 400 attendees on why Jacksonville – and more specifically – JCCI was singled out in her book as a community to emulate. Frederick Schultz, Honorary Chairman of the event, received the Milestones Founders Award for his pivotal and necessary role as the Chairman of the 1974 Amelia Island Conference. Special thanks to the following corporate sponsors of this event:

Blue Cross Blue Shield of Florida (Title Sponsor)
Florida Times-Union
WJXT
Gate Petroleum
Stale Farm
Interline Brands

PR Productions
Drummond Press
JAXPORT
WJXT
Marks Gray P.A.
The Main Street America Group
Coggin
Peterbrooke Chocolatier

About JCCI
1974 AMELIA ISLAND CONFERENCE DELEGATES

Studies

Each year, citizen volunteers and JCCI committees identify significant community problems and select topics for concentrated study. Diverse study committees meet weekly for six months, gaining a thorough understanding of the problem and reaching consensus on the key findings and recommended solutions. The City of Jacksonville, individual donations, corporate gifts, grants, and membership help cover the cost of the studies.

2005 River Dance - Putting the River in RiverCity

The study committee found that the St. Johns River is central to both the history and the future of Jacksonville. They examined ways to best protect, restore, enjoy, and develop the river, and how to accommodate multiple uses of the river while preserving it. To recognize the river as the crown jewel of Jacksonville, the study committee recommends creating a zoning overlay to increase public access and civic spaces along the river and support water-dependent infrastructure and uses of the river.

Race Relations Progress Report

The 2002 Beyond the Talk: Improving Race Relations study called on JCCI to develop a community accountability “report card”, modeled after the Quality of Life Progress Report, to measure progress in addressing racial disparities in Jacksonville. In 2005, the benchmark report was released, identifying disparities in education, employment and income, neighborhoods and housing, health access and outcomes, justice and the legal system, and political process and civic engagement. Past JCCI President Alesa Adams chaired the volunteer effort to develop this report, which was created in partnership with Jacksonville University and Edward Waters College.
Beyond the Talk: Improving Race Relations
The implementation task force completed its work in April 2005. Of the 27 recommendations in the report, 80 percent have been either fully or partially implemented, though improving race relations is an ongoing effort that does not end with the completion of this report. Therefore, the task force was pleased that JCCI released the Race Relations Progress Report in 2005. Such a report card provided the community with data-based Indicators that give the community a baseline for change. Beyond the Talk: Improving Race Relations remains a definitive step in creating a community in which “all residents feel free to, and actually do, participate fully in public life, unimpeded by race-based disparities or discrimination.”

Making Jacksonville a Clean City
The implementation task force completed its work in February 2005, and handed over continued advocacy efforts to the Keep Jacksonville Beautiful Commission, created as a result of the study. The City Council passed a citywide zero tolerance policy for litter, calling for mandatory, weekly cleanups of bus stops, major roads, and parks. The City Council authorized $3 million for initial implementation of this policy.

Neighborhoods at the Tipping Point
Since the study’s release, the Neighborhood Services Division has distributed 250 folders titled “Toolkit for Neighborhood Organizations.” In 2004, the toolkit was expanded to include resources from Portland, Sarasota, Chicago, and other cities. Neighborhood Coordinators tailor each toolkit to the group requesting it. It also includes an Executive Summary of the study.

Public Education Reform
The Community Foundation, in cooperation with the Alliance for World Class Education, has taken on the leadership role of convening community stakeholders to address the primary recommendation of the study, to initiate and maintain citywide dialogue on education issues.

Town & Gown
The implementation task force has been hard at work, meeting with public officials and advocating for improved university-community collaboration. The Jacksonville Regional Chamber of Commerce leadership trips have examined the role of universities in building the intellectual infrastructure and fueling the economic engine of communities, and the President’s Council among local university presidents has been re-engaged. Continued efforts are underway.

Implementations
In 2005, JCCI released the 20th Anniversary Edition of the Quality of Life Progress Report, the national model and international best practice for measuring and reporting community indicators. Tracking both positive and negative trends, the report provides an ongoing analysis of the state of the region and a roadmap of where we’ve been, where we are, and where we’re headed. It also helps monitor the effectiveness of solutions coming from JCCI studies and other initiatives.

The Quality of Life Progress Report includes 119 indicators that reflect trends in our efforts to build a better community in nine areas: achieving educational excellence, growing a vibrant economy, preserving the natural environment, promoting social wellbeing and harmony, enjoying arts, culture, and recreation, sustaining a healthy community, maintaining responsive government, moving around efficiently, and keeping the community safe. The Review Committee was chaired by Tom Van Berkel, representing the Jacksonville Regional Chamber of Commerce and incoming chair of the Cornerstone initiative.

The United Way of Northeast Florida and the City of Jacksonville fund the Quality of Life Progress Report.
JCCI Forward hosted three community Issue Forums, two Leadership Development Workshops and several socials in 2004-2005. Forward members also participated in National Make A Difference Day; attended Mystery Guest Lunches which provided access to community leaders in an intimate setting, and participated in training sessions designed specifically to sharpen networking skills.

**Issue Forums**
- Downtown…..Greentown?
- The Underground Connection
- Forward Thinking: How to Effect Change in Jacksonville

**Leadership Development Workshops**
- Closing the Deal: The Art & Science of Persuasion
- Tapping Into Your Entrepreneurial Spirit

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**Past Presidents**

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**2004-2005 JCCI Board of Directors**

- **PRESIDENT**
  - Gerald W. Weedon

- **PRESIDENT-ELECT**
  - Mary Ellen Smith

- **SECRETARY/TREASURER**
  - Helen D. Jackson

- **VICE PRESIDENTS**
  - Ronald A. Autrey
  - William H. Bishop, III
  - Allan T. Geiger
  - Eric J. Holshouser
  - Glenda Washington

- **JCCI FORWARD LIAISON**
  - Michael T. Boylan

- **BOARD MEMBERS**
  - Judge Henry Lee Adams, Jr.
  - Christine C. Arab
  - David D. Balz
  - David D. Boree
  - Joy E. Burgess
  - John R. Cobb
  - J. Randall Evans
  - Ronnie A. Ferguson
  - Dana Ferrell Birchfield
  - David M. Foster
  - Patricia Gillum-Sams

A special thank you to our outgoing board members for their leadership and dedication to JCCI.

William H. Bishop, III, Joy E. Burgess, John Cobb, David M. Foster, Guy L. Marlow, Susan Siegmund and Glenda Washington
Five O’Clock Forums welcome citizens from all walks of life to speak out on topics that affect our region. These exciting, spirited discussions cover an enormous range of topics, uncovering problems and proposing solutions for improvement.

Mary Harvey and Dana Ferrell Birchfield chaired the Five O’Clock Forum Committee, which hosted three forums in 2004-2005.
- Election Day 2004: Are We Ready?
- Local Government: Is Anybody Listening?
- Literacy & The Lost Generation: Can We Reclaim Them?

Born of a JCCI study recommendation in 1981, the Human Services Council (HSC) is made up of 9 funding partners and 3 member organizations that contract more than $220 million in health and human services in Northeast Florida. This year the HSC organized six workshops for front line staff; evaluated jointly funded programs; basic needs, youth development and safety. Nancy Dreicer chaired the Human Services Council in 2005.

JCCI’s Stewards are leaders in this community. Many share a long history with JCCI, all believe in its mission and value its ability to openly explore issues – even politically sensitive ones – for the benefit of Jacksonville.

Prompted by the leadership of Ed Hearle, Jim Rinaman, David Hicks and Bob Shircliff, the Council of Stewards was formed in 2002 to provide a source of seasoned wisdom and sustained financial support for JCCI.

Membership is granted to individuals who pledge gifts of $5000 or more in total across three years. Stewards are encouraged to share their views about existing programs, their thoughts about new directions, and their suggestions for study of emerging community issues. While the time commitment is minimal (two informal receptions, often at the home of fellow Stewards), the benefit to JCCI is great. JCCI’s Council of Stewards provides a solid foundation for a tradition of excellence.

American Public Dialogue
Amsterdam Sky Café
Anheuser Busch
Anonymous
Bailey Publishing & Communications, Inc.
bb
The Commodore’s League
The Clarkson Company
Coffman, Coleman, Andrews & Gregan, PA
Cendant Mortgage
Clearwire
CSX Corporation
Dalton Agency
Drayton’s at the Seminole Club
Drummond Press
The Florida Times-Union
The Grape
The Haskell Company
ImprovJacksonville
Jacksonville University
Jaguar Foundation
J Crew
Jessica McClintock Inc.
Kent Jennings Brockwell
Peterbrooke Chocolatier
Marketing Synergies
Miller Electric Company
Mongo’s Flat Hot Grill
Office Environments & Services
PRI Productions
Quality Suites Oceanfront
River City Printing
The Schultz Center for Teaching and Leadership
Dr. Isabella K. Sharpe, M.D.
The St. Joe Company
The Times-Union Center for the Performing Arts
Rhonda Williams
United Way of Northeast Florida
WJCT & 89.9 FM
WJXT Channel 4
Woody’s Bar-B-Q
Zag Advertising
JCCI receives funds from many sources. The United Way of Northeast Florida contracts with JCCI for human services planning and research. The City of Jacksonville, JCCI members, and the local business community provide additional funds. Contracts for services and special grant-supported projects generate supplemental funds. Because JCCI strives for credibility, objectivity, and independence in its work, diverse funding is essential. The thousands of volunteer hours donated each year are one of JCCI’s most important resources, although not reflected in the annual budget.

Statement of Support, Revenue, Expenses
And Changes in Fund Balances
Year ending September 30, 2004

<table>
<thead>
<tr>
<th>SUPPORT AND REVENUE</th>
<th>TOTAL FUNDS 2004</th>
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<tr>
<td>Public Support:</td>
<td>$205,907</td>
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<tr>
<td>- United Way of Northeast Florida, Inc.</td>
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<td>- Contributions - Memberships &amp; Corporations</td>
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<td>Government Grants and Contracts:</td>
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<td>- Public Service Grant from City of Jacksonville</td>
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<td>- Jacksonville Children’s Commission</td>
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<td>Revenue:</td>
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<tr>
<td>- Income:</td>
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<tr>
<td>- Realized/Unrealized Gain/(Loss) On Investment</td>
<td>11,343</td>
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<tr>
<td>- Other Income</td>
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<tr>
<td>Total Support and Revenue</td>
<td>$858,342</td>
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<table>
<thead>
<tr>
<th>EXPENSES</th>
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<tbody>
<tr>
<td>Program Services:</td>
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<tr>
<td>- Community Planning &amp; Development</td>
</tr>
<tr>
<td>Support Services:</td>
</tr>
<tr>
<td>- Management &amp; General</td>
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<tr>
<td>- Fundraising</td>
</tr>
<tr>
<td>Total Expenses</td>
</tr>
</tbody>
</table>

INCREASE/(DECREASE) IN NET ASSETS $55,885