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*Citizens building
a better community*



2004

A N N U A L REPORT





2004 Letter from the Executive Director



Thirty years ago, a very diverse group of leaders representing virtually every segment of the Jacksonville community gathered for three days at Amelia Island to talk about Jacksonville's future – its goals and priorities. As friends of JCCI well know, the Amelia Island Conference also unanimously agreed to the creation of JCCI as a forum to continue the public dialogue begun at Amelia Island.

When we look at JCCI's accomplishments and activities for the past year, many of them touch on priority issues identified by the conference delegates three decades ago, including educational excellence, race relations, improving human services and economic development. In addition, JCCI addressed current community issues reflecting Jacksonville's accelerating growth.

JCCI's 2004 fiscal year began with the launch of two major studies. *Audrey McKibbin Moran* led the Town and Gown Study on successful community-higher education collaboration. Audrey and her committee identified bold and specific steps to ensure Jacksonville can compete in an increasingly knowledge-based society and economy. In a related area, *Bill Mason* chaired the Phase Two Study on Public Education Reform. He and his committee did an extraordinary job in identifying ways the community can take a more active role in closing the achievement gap between low and high achievers.

JCCI is about advocacy and outcomes. For those reasons, implementation of study recommendations is of critical importance. Historically, action is taken on more than 80 percent of JCCI study recommendations. Elsewhere in this Annual Report, you will read more about the exciting work of our Implementation Task Forces.

The past year has also been marked by continuing accolades for JCCI's pioneering work in community quality of life indicators. Highlights have included national conference presentations, advisory work with the General Accounting Office on the development of key national indicators, and responses to the many, many communities desiring to replicate the JCCI and the Quality of Life Indicators models. Special thanks to Jacksonville Regional Chamber Chair *Barry Allred* and his Review Committee for their work in reviewing the 2003 update to our regional *Quality of Life Progress Report*.

Using community and citizen involvement as a yardstick, 2004 was an especially successful year for the members of *JCCI Forward*. In addition to great workshops, forums and other events, seven of *Forward's* participants won elected offices this year, including the Mayor. In June, chair *Earl Johnson, Jr.*, relinquished his position to *Eric "Brian" Smith, Jr.*, who will lead *Forward* for the coming year.

The work of JCCI would not be possible without the support of the community we serve. This begins with dedicated, highly talented volunteer leadership. President *John Cobb* and his Board navigated JCCI through an exceptionally successful year marked by milestones and changes, including the departure of Executive Director *Lois Chepenik* and the search for her replacement. Special thanks is also due the hundreds of volunteers who step forward to engage in real grassroots citizenship by participating in studies, attending forums, learning, teaching, and advocating for positive change. Finally, our profound gratitude to those who fund our work and are recognized elsewhere within this Report. Without all of the above elements, JCCI would be only a concept, not a reality.

Skip Cramer

Like every city, Jacksonville has its challenges, and determining how to face those challenges is the role of JCCI. Every day, JCCI brings people together to learn about pressing issues in our community and to find solutions. All with the goal of making Jacksonville a great place to live. JCCI...*citizens building a better community.*

Our Mission Statement

JCCI is a nonpartisan civic organization that engages diverse citizens in open dialogue, research, consensus building and leadership development to improve the quality of life and build a better community in Northeast Florida and beyond.

Our History

JCCI was created in 1975 as a result of the Amelia Island Community Planning Conference to examine community issues by bringing together a broad cross section of the population. In its 29 years, JCCI has provided a forum and a structure through which groups of informed, concerned citizens have made a difference in public policy decisions. When enough people care to act, the course of an entire city can change.

1974 AMELIA ISLAND CONFERENCE DELEGATES

Ernie Allen
Edward Baker
James Baker
William Birchfield
Guy Botts
Bruce Bower
Richard Bowers
Lew Brantley
J. Shepard Bryan
John Buchanan
James Burnette
Joe Carlucci
Thomas Carpenter
Dale Carson
Jack Chambers
Dr. Yank Coble
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Guy Craig
J.J. Daniel
J.E. Davis
Vera Davis
DeWitt Dawkins
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 Randall Gardner
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 Lois Graessle
 John Gunning
 Preston Haskell
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 Marvin Hill
 Matthew Hobbs
 Annabelle Hudmon
 Fred Huerkamp
 Homer Humphries
 Earl Huntley

Donald Ingram
Andrew Johnson
Walter Ketcham
Fran Kinne
Edward Lane
Helen Lane
Susan LeMaistre
Chauncey Lever
Jack McCormack
Dr. James McGibony
Rev. Rudolph McKissick
Walter McRae
Donald Martin
Sallye Mathis
Nina Matson
Gene Miller
Claude Mullis
Rev. Gene Parks
Frank Priestly
Melvin Reid
Alvin Richer
James Rinaman
Andrew Robinson

John Rosenblum
Johnny Sanders
Robert Schellenberg
William Scheu
Gert Schmidt
Fred Schultz
Robert Shircliff
Mary Singleton
J.P. Smith
John Smith
Eddie Mae Steward
Hans Tanzler
Samuel Tucker
Ashley Verlander
Carolyn Vernier
William Webb
Nate Wilson
James Winston
Robert P.T. Young
A.P. Zechella

Making Positive Change

Each year, citizen volunteers and JCCI committees identify problems facing our city. With their input, issues are selected to become the subject of in-depth study. Committees, made up of ordinary citizens, meet weekly for six months to unravel the causes of a problem and make recommendations to resolve them. When the study is published, a JCCI volunteer task force presents it to the community at large, to government, to business and others - advocating for the changes the study suggests. Since, 1975, decision-makers have given these studies the consideration and the action they deserve. And they have worked to make our area a better place for all residents.

JCCI Programs Build a Better Community

JCCI Studies and Implementations

Quality of Life Progress Report

JCCI Forward

The Human Services Council

Five O'Clock Forums

JCCI Recognized Nationally and Internationally

A new book, *Smart Communities* by Suzanne Morse, singles out Jacksonville - and JCCI - as a model for forward-thinking cities everywhere. The international Community Indicators Consortium brought JCCI to Reno in March to tell organizations from Australia to Switzerland, California to Maine, about JCCI's Quality of Life Indicators.

Come join us

Membership is open to all citizens. The continued success of JCCI depends on the support of a membership diverse in sex, race, age, occupations, and interests. Members participate in a variety of ways, from weekly attendance at study committee meetings to keeping up with community issues through newsletters and study reports.

JCCI is a Solution for America

JCCI's citizen-led study process is recognized as a national model for citizen engagement and problem-solving by the Pew Partnership for Civic Change.



Each year, citizen volunteers and JCCI committees identify significant community problems and select two for concentrated study. Diverse study committees meet weekly for six months, gaining a thorough understanding of the problem and reaching consensus on the key findings and recommended solutions. The City of Jacksonville, The United Way of Northeast Florida, individual donations, corporate gifts, grants, and membership help cover the costs of these studies.



Audrey McKibbin Moran,
Town and Gown Study Chair

2004 Town and Gown: Building Successful University-Community Collaborations

The study committee found that in order for Jacksonville to compete globally and improve its quality of life, our community has to work with its higher education institutions to: develop leadership in every sector of the community; create a strategic vision; enhance the community's intellectual infrastructure; and build collaborations between higher education and the community.



Bill Mason, Phase Two-
Public Education Reform Study Chair

2004 Phase Two - Public Education Reform: Eliminating the Achievement Gap

The study committee found that to eliminate the achievement gap, Jacksonville needs a full community effort. This community-wide effort should include: increasing salaries for teachers that take challenging jobs; identifying low-performers and assisting them immediately; encouraging families to make education a priority; increasing the number of adult mentors; making sure that students are ready to read at the beginning of their academic career; and establishing continuous community-wide discussion about the achievement gap.

Four government officials from Moldova, accompanied by translators, met with JCCI in 2004 to explore the themes of government transparency and citizen engagement. Moldova is a former Soviet Bloc nation making the transition to democracy. How do you involve the public in decision-making? they asked. They filled pages of notes as they heard the JCCI story, of ordinary people getting involved in extraordinary ways to make their community better.



Sheriff Rutherford,
Implementation Task Force Chair

Services for Ex-Offenders

In 2001, JCCI's Services for Ex-Offenders study called for a new program to help ex-offenders settle into a better life as law-abiding, productive citizens. The study found that the journey involves some hurdles, including finding a job and finding a place to live. To help with these obstacles, the Jacksonville Re-Entry Center, known as JREC, opened in March 2004.



(L-R) Implementation Co-chairs,
Bruce Barcelo and Brian Davis

Beyond the Talk: Improving Race Relations

The Race Relations Implementation Task Force presented its interim report to the JCCI board in early 2004. They reported that 67 percent of the 27 recommendations in the study have been either implemented or partially implemented. In the coming year, the Task Force will be working with area decision-makers on making our community more accountable for race relations.



Susan Siegmund, Implementation Chair

Cleaning Up Jacksonville for the Super Bowl and Beyond

The Clean City Implementation Task Force has been hard at work, knocking on doors and talking to City leaders. They have made presentations to City Council and the Keep Jacksonville Beautiful Commission. They've met with the Jacksonville Transportation Authority, City Council members, and the Mayor. At press time, the Implementation Task Force continues its work while city government considers the adoption of a zero-tolerance litter policy.



Randy Evans, Implementation Chair

Neighborhoods at the Tipping Point

Recommendations from the Neighborhoods study focused on residents and the information and resources they need to improve their neighborhoods. So far, the recommendations have resulted in: a toolkit for residents interested in starting a neighborhood organization; additional leadership training opportunities; plans for a brochure explaining land-use changes, covenants, zoning regulations, and road projects; and plans for the Best Landlord of the Year Award.

Quality of Life Progress Report



Barry Allred, 2003 Review Chair

Since 1985, JCCI has tracked indicators of the quality of life in Jacksonville and surrounding communities. Tracking both positive and negative trends, this “community progress report” provides an ongoing analysis of the state of our region. It also helps monitor the effectiveness of solutions proposed by JCCI studies and other initiatives.

The *Quality of Life Progress Report* includes 115 indicators that reflect trends in nine external environments: education; economy; environment; social wellbeing; arts, culture, and recreation; health; government; transportation; and safety. The document, which includes a CD full of additional details, serves as a roadmap for community improvement, telling us where we are, how far we’ve come and where we need to go. The annual *Quality of Life Progress Report* Review Committee for 2003 was chaired by Barry Allred, incoming chair of the Jacksonville Regional Chamber of Commerce.

The United Way of Northeast Florida and the City of Jacksonville fund the *Quality of Life Progress Report*.

Past Presidents



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George W. Corrick
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Edgar Mathis
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JCCI Forward



Earl Johnson, Jr., JCCI Forward Chair

JCCI *Forward*, an initiative of JCCI, is a group of citizens from 25 to 45 years of age who want to take an active role in shaping their community. Members participate in Issue Forums to mold ideas about community development, business trends, the arts, social services and political leadership. *Forward* is an ideal way to interact with city leaders, to experience leadership development and to build a network of friends and associates who all share the common goal of improving our community.

JCCI *Forward* hosted three community Issue Forums, two Leadership Development Workshops and an Annual Forum in 2003-04.

Issue Forums

Job Growth: Who’s working on it?
Ecotourism in Northeast Florida
Community Health: Taking the pulse

Leadership Development Workshops

Stories of the St. Johns River: From pirates to prosperity
Jax on Film

Annual Forum

A *Forward* Focus on Literacy

JCCI BOARD OF DIRECTORS

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PRESIDENT-ELECT

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Five O’Clock Forums



Five O’Clock Forums welcome citizens from all walks of life to speak out on topics that affect our region. These exciting, spirited discussions cover an enormous range of topics, uncovering problems and proposing solutions for improvement.

Mary Harvey chaired the Five O’Clock Forum Committee, which hosted two forums in 2003-04.

- Are we facing Water Wars? Is there an impending battle over our North Florida resources?
- Convention Center: If not now, then when?

Human Services Council



Connie Hodges, Human Services Council Chair

Born of a JCCI study recommendation in 1981, the Human Services Council (HSC) is made up of 9 funding partners and 3 member organizations that contract more than \$180 million in health and human services in Northeast Florida. This year the HSC organized a free community event focused on providers of preconception to age 5 services; workshops for front line staff; evaluated school programs; and continued valuable collaboration efforts on issues concerning basic needs, youth development and safety. *Connie Hodges* chaired the Human Services Council in 2003-04.



JCCI Website

JCCI’s website is a huge hit! In 2004, www.jcci.org received over 2 million hits. People from around the world are logging on to www.jcci.org to learn more about JCCI’s work and Northeast Florida. Will we hit 3 million in 2005? Maybe. With our new look and easier-to-navigate format, anything is possible. Seventhman, a web design firm located in Orange Park, donated many hours to the re-design of JCCI’s website. Special thanks to **Mike Long, Franca Renna, and Shaleen Shah.**

JCCI Council of Stewards



Mayor John Peyton, Speaker

The mission of the Council is to offer wisdom and ideas about key JCCI programs and to provide JCCI with significant and sustained support. Membership consists of individuals, not organizations or businesses, and is an ongoing effort. Membership is granted to individuals who pledge gifts to JCCI of \$5,000 or more in total across three years.

The Council gathers approximately two times each year. Meetings provide the opportunity for thought-provoking discussion and include presentations by distinguished presenters. This year’s speakers were *Admiral Jonathan Howe* and *Mayor John Peyton*.

COUNCIL OF STEWARDS

Ron Autrey
Ted Baker
Bruce E. Barcelo
Bill Brinton
J.F. Bryan IV
Mary Ann & Shepard Bryan
Ed Burr
Lois & Alan Chepenik
Bucky Clarkson
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Patricia & John Rutherford
Paul Saunders
Fred Schultz
Bob Shircliff
Mary Ellen Smith
David Stein
Steve Suddath
Jack Uible
Kathy & Jerry Weedon
Mark S. Wood

In-kind contributions

American Public Dialogue
AmSouth Bank
Arlington Toastmasters
Ron Autrey
Boomtown
City of Jacksonville
Elaine Phillips Wellness Center
The Dalton Agency
Empire Communications Group
First Guaranty Bank & Trust
Gateway Community Services
Trey Harrell
The Haskell Company
Havana Jax

Jacksonville University
John Cobb
Kuhn Flowers
Circe LeNoble
The Loop at Regency
Marketing Synergies
Marks Gray, PA
Northeast Florida Regional Council
Players by the Sea
Ralston & Company, P.A.
River City Brewing Company
River City Printing
The Schultz Center

Stephanie Scruggs
Seventhman
Shands Jacksonville
Mary Ellen Smith
Spiller Vincenty Gallery
State Farm Insurance
Sunrise Signs
UNF – University Center
United Way of Northeast Florida
WJCT
World Affairs Council
Zag Advertising

JCCI receives funds from many sources. The United Way of Northeast Florida contracts with JCCI for human services planning and research. The City of Jacksonville, JCCI members, and the local business community provide additional funds. Contracts for services and special grant-supported projects generate supplemental funds. Because JCCI strives for credibility, objectivity, and independence in its work, diverse funding is essential. The thousands of volunteer hours donated each year are one of JCCI's most important resources, although not reflected in the annual budget.

Statement of Support, Revenue, Expenses
And Changes in Fund Balances
Year ending September 30, 2003

SUPPORT AND REVENUE

TOTAL FUNDS 2003

Public Support:

■ United Way of Northeast Florida, Inc.	\$201,868
■ Contributions - Memberships & Corporations	222,030

Government Grants and Contracts:

■ Public Service Grant from City of Jacksonville	194,752
■ Duval County Public Schools	20,750
■ Jacksonville Children's Commission	8,500

Revenue:

■ Investment Income	12,701
■ Realized/Unrealized Gain/(Loss) On Investment	66,655
■ Other Income	81,542

Total Support and Revenue	\$ 808,798
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EXPENSES

Program Services:

n Community Planning & Development	\$ 694,606
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Support Services:

n Management & General	101,252
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Total Expenses	\$795,858
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INCREASE/(DECREASE) IN NET ASSETS	\$12,940
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Friends of JCCI are members, individuals and companies, who have supported JCCI beyond the basic membership.

Ace Cleaning & Maintenance
Akel, Logan & Shafer, P.A.
David & Robin Albaneze
Barry Allred
NEFL Chapter of the American Red Cross
AmSouth Bank
John Anderson
Carol Andrews
Danny Andrews
Anheuser-Busch
Christine Arab
Louis Arab
Garrett & Eleanor Ashby
ATS Services, Inc.
Dave Auchter
Auld & White Constructors
Ron Autrey
Steve Bacalis
Ted & Ann M. Baker
Bank of America
Baptist Medical Center
Oliver & Karen Barakat
Bruce Barcelo
Kathy Barco
Martha Barrett
Jacqueline Bates
Bedell Dittmar DeVault Pillans & Cox
BellSouth
Bishop & Draper CPA's
William H. Bishop III
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David Boree
Zimmerman E. Boulos
Richard Bowers
Michael T. Boylan
William & Cathy Brinton
Richard Brock
Brooks Health Foundation
J.F. & Peggy Bryan IV
J. Shepard Bryan Jr.
Mary Ann Bryan
Patrica Brzozowski
Jonathan & Joy Burgess
Dennis J. Burleigh
Ed Burr
Sue Butts
Patrick M. Callahan
Carl Cannon
Heyward Cantrell
Cantrell Real Estate
John Carey
Betty Carley
Cecil W. Powell & Company
Warren Chandler
Charity, Inc.
Alan & Lois Chepenik
Citadel Life & Health
Citi Cards
Citigroup, Inc.
City of Jacksonville
Charles Clarkson
Clear Channel Communications
Holly Cleveland
John R. Cobb
Coggin Automotive Group
Luther Coggin

Coker, Myers, Schickel, Sorenson, & Green, P.A.
Comcast Cable Communication
The Community Foundation
Community Hospice of NE FL
Compass Bank
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Cornelius, Schou, Leone & Matteson, LLC
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John & Renay Daigle
Daniels & Associates
Lad & Carol Daniels
Don Davis
Robert Davis
Eddie Dedmon
Design Works Architects
John DeVault III
Lee Draper
Lawrence & Linda DuBow
Duval County Public Schools
Duval Honda/Scott McRae Group
Heidi Eddins
Edna Sproull Williams Foundation
Elkins Constructors
Edward J. Eng P.E.
Rex Etheridge
David H. Evans
Eddie Farah
Ronnie Ferguson
Jeannie Fewell
Mary Lou Fiala
Michael Fisher
Florida East Coast Industries
The Florida Times-Union
Flagler Development Co.
Robert Fleckenstein
FMC Automotive
David M. & Bonnie Foster
Winfield Gartner
Gate Petroleum Co.
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Mark Green
Hugh A. Greene
Gresham, Smith & Partners
Grimes Logistics
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Chipper Hall
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Harden & Associates
William & Barbara Harrell
The Haskell Company
Preston & Joan Haskell
Caldwell L. Haynes
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Profit Solutions
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Amy Rankin
The Regency Realty Corp.
Reinhold Corp.
Rex Corporation
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Gloria Kasper Rinaman
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River City Printing
Roberts Charitable Trust
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Wachovia Bank
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Douglas Ward
Nina Waters
Weaver Family Foundation
Wayne & Delores Weaver
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Sherry Czerniejewski
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Brian Davis
Gardner Davis
Julia Davis
Nathaniel & Vera Davis
Paul B. Davis
Donna Deegan
Tim Deegan
Lorrie DeFrank
Walter D. Dickinson

Steven & Ashley Diebenow
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W. Pat Dostaler
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Margo Dundon
Mary H. Dunlap
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Martha Eilermann
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Jerry Ferguson
Dana Ferrell Birchfield
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George D. Gabel Jr.
John F. Gaillard
Eleanor J. Gay
Mary Gebhart
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James N. Gilman
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John L. Gilman Jr.
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Randall Roy Goodwin
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Andy Graham
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Etoile Graves-Smith
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Bruce Grob
Melissa Gross-Arnold
Tab Gruber
George Grune
Warren Grymes
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Virginia Hall
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Lydia Hanley
Patricia Hannan
Abel Harding
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Lewis B. Hunter
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Joyce Thomas Jones
Nadia P. Jones
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Rick & Leslie Kirkwood
Hy & Lovee Kliman
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Francis Koster
Christian Kuhn IV
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Wanda Lanier
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Candace Lewis
Kirk Lewis
Levander Lilly
Torri Lilly
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Terry Lorince
Helen Ludwig
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Dale Malloy
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Oday Mickel
Susan Milana

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Pamela D. Paul
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Theresa O'Donnell Price
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Granville & Ida C. Reed
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Frank Reinstine Jr.
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Brian & Gayle Rice
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George Robbins
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Janet Robertson
Albert Rodriguez
Teresa Rogers
Bryant Rollins
Peter Rummell
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Faye Rustin
Michael Rutledge
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Michael Shumer
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J. W. Terry Simmons
Dea Sims
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Michelle Smith
Judith A. Smith
Paul E. Smith
Richard Smith
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Gail Stermen
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Darby Stubberfield
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Pamela Turner
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Sandra Tysver
David Valentine
Veronica Valentine
David & Doris Van Saun
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Maarten Vandeguchte
Clark Vargas
James Varian
Mitchell Velasco
Deborah Verges
Gordon Vines Jr.
B.J. Walker
Geraldine M. Walker
Hermoneyone W. Walker
Waddell Wallace
Steve Wallace
Glenda Washington
Michael Waters
Arnold Whisenant
A. Quinton & Susan White Jr.
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John F. Wilbanks
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Derya Williams
Delphia Williams
Jessica Williams
Stephen Williams
Zann Williams
Courtenay Wilson
Dorothy Shlafer Wilson
Stephen K. Wilson
DeSales Wisniewski
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